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Client Matter No. 80168.0295 Via Facsimile

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Serial No. 09/635,823

Application of: Marc Staveley and Dean Kemp

Filed: August 9, 2000

Art Unit: 2144

Examiner: Yemane M. Gerezgiher

Attorney Docket No. P4882

SYSTEM AND METHOD FOR MONITORING AND MANAGING SYSTEM ASSETS AND ASSET CONFIGURATIONS Confirmation No.: 5392

Customer No.: 32658

AMENDMENT.

MAIL STOP AMENDMENT Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Sir:

In response to the Office Action of April 5, 2004, please amend the aboveidentified application as follows:

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks/Arguments begin on page 7 of this paper.